ROADMAP TO MANUFACTURING EXCELLENCE
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Due to the central position of production operations in a manufacturing firm, it is important to understand how it is linked with the overall business strategy and various other functional strategies of the firm for achieving strategic objectives.

LUMS’ Program: Roadmap to Manufacturing Excellence provides an inclusive framework for improving and upscaling your firm’s operations. This 4-day program provides insights on aligning production operations with business strategy of a firm and identifying clear objectives and specific improvement initiatives that can effectively be pursued to achieve manufacturing excellence in your firm.

BENEFITS
The program provides a clear roadmap to follow in order to implement cutting edge concepts for designing, maintaining, and controlling production operations.

By the end of the program, the participants are expected to have learned;

- The need for defining a clear ‘manufacturing / operations strategy’ and its pivotal role in implementing business strategy of a manufacturing firm
- How to develop actionable plans for achieving manufacturing excellence and their implementation in an organizational setting
- The manufacturing excellence concepts such as lean manufacturing, six sigma, manufacturing resource planning, just in time manufacturing, supplier management, total productive maintenance, and quality circles
- How to develop systems for continuously improving production operations

WHOA SHOULD ATTEND
The program is designed specifically for managers from middle to senior levels who are responsible for achieving manufacturing excellence in their firms.

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<thead>
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<th>DATES:</th>
<th>March 7 - 10, 2017</th>
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<tbody>
<tr>
<td>PROGRAM FEE:</td>
<td>PKR 80,000</td>
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<tr>
<td>RESIDENTIAL FEE:</td>
<td>PKR 45,000</td>
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<tr>
<td>LOCATION:</td>
<td>LUMS, Lahore</td>
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PROGRAM DIRECTOR

Kamran Ali Chatha
Associate Professor, Operations Management
PhD, Loughborough University

Research Interests:
Manufacturing Strategy; Technology and Innovation Management;
Project Management

PROGRAM FACULTY

Jamshed Hasan Khan
Professor, Operations Management
PhD, University of Texas at Arlington
MBA, University of Texas at Arlington

Research Interests:
Productivity; Quality Management; Supply Chain Management; Six Sigma; Project Management and Developing a Customer Centric Culture
TERMS AND CONDITIONS

ADMISSION PROCESS
Applications will be screened with regard to their suitability for each program. Kindly ensure that your complete online application form reaches the office by the deadline. Incomplete application forms will not be entertained.

Our online application form is available at our website: https://redc.lums.edu.pk/program-calendar

PROGRAM FEE
The fee includes tuition cost, reading material, tea and lunch served during the program. If you wish to avail accommodation at LUMS, there will be additional fee. It includes accommodation, breakfasts and dinners for the duration of the program. However, any extra charges such as telephones, extra meals etc. should be paid on departure. You may check-in on the evening preceding the start date of the program and check out the morning after the program ends. You are, however, requested to inform us of the time of your arrival and departure.

ACCOMMODATION
We offer single bed accommodation at the Rausing Executive Centre. Each bedroom with attached bathroom is equipped with mini-fridge, writing desk and direct dial STD/ISD telephone and cable TV. All bedrooms at REC are internet-ready. Please note we do not provide accommodation for drivers accompanying participants.

PAYMENT
Payment is due upon receipt of the acceptance letter along with the invoice. Please ensure that the payment reaches the office BEFORE the start of the program. Space in the program may only be ensured after we receive the fee.

Our preferred mode of payment is by cheque/banker’s draft payable to Lahore University of Management Sciences.

Please send the cheque to:
Marketing Manager
Rausing Executive Development Centre

Lahore University of Management Sciences
Opposite Sector "U", DHA, Lahore - 54792
Tel: +92-42-35608119-8243

* LUMS is allowed to render services without tax deduction under clause (a) & (b) of Sub-section (1) of Section 153 of the Income Tax Ordinance, 2001. Therefore, on presentation of a valid tax exemption certificate by LUMS, no tax shall be deducted.

DISCOUNT POLICY
For any executive program, if more than two executives from the same organization participate (up to a group size of 5 participants), each additional participant after the first two gets a 20% discount on the program fee.

SUBSTITUTES/TRANSFERS AND REFUNDS
If you are unable to attend a registered course we will accept a substitute until two working days before the program. Substitute candidates will be subject to the same selection process as the original candidate. If you wish to cancel your name from a program, please notify in writing at least five working days before the program. Course fee will be refunded after deducting an application-processing fee of PKR 20,000/-. There will be no refund for cancellation received after the withdrawal date or in case of no-show.

It is possible to transfer to another program within 2 years. The deposited fee will be carried forward after deducting the application-processing fee of PKR 20,000/-. Please note that only one transfer is permitted. After 2 years the deposited fee will be forfeited. Transfers should be notified at least five working days before the program.

All notifications of cancellations, substitutes and transfers must be confirmed in writing.

Note: REDC may cancel or postpone a program due to insufficient enrolment or unforeseen circumstances. In this case, University will refund registration fee and is not responsible for any other related charges/expenses including cancellation/change charges by airlines and travel agencies. In case of postponement, the fee may be transferred to the rescheduled offering of that program or any other program as an alternate to refund. The University reserves the right to make changes in its program policies and fees at any time.

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