





Leadership in a Virtual World

A LIVE Online Programme

In the context of COVID-19, organisations across the world are forced to operate in a remote and virtual working environment, which appears to be the new normal for the foreseeable future. Leaders and managers in organisations need to learn specific skills in order to be able to lead and manage their teams effectively during and post-crisis without any adverse implications for employees' engagement, productivity and organisational performance.

PROGRAMME COVERAGE

The 3-day live online programme will focus on the following objectives:

- How to lead and manage work and teams in a crisis situation and a remote/virtual work environment
- Leadership styles needed to ensure continued engagement and productivity of team members during a crisis or remote working environment
- Issues of work-life balance and communication styles that must be considered to manage remote teams and work
- How best to understand and manage behavioural changes in response to the changing nature of work and performance expectations?

The participants will get an opportunity to advance their management and leadership skills in a remote environment through small groups, case discussions, and informal interactions, to explore best practices and new research, share insights, compare experiences, and try out new ideas with academics and practitioners.

Programme Date : October 13 – 15, 2020 Programme Fee : PKR 90,000

BENEFITS FOR PARTICIPANT

- Develop a critical understanding of issues of remote leadership and management
- Learn how to develop and manage remote teams in an innovative, collaborative, and responsive manner, particularly in a crisis situation
- Examine and learn from best practices from Pakistani and international organisations

BENEFITS FOR ORGANISATION

- Develop a forte in effectively leading and managing remote and virtual work and teams
- Achieve better business outcomes through innovations in team leadership and management practices, particularly during a crisis

WHO SHOULD ATTEND

Senior leaders, policy makers and senior entrepreneurs with more than 10 years of work experience with a desire to develop effective strategies to manage and lead their teams and organisations in a virtual environment.

LIVE VIRTUAL LEARNING FOR EXECUTIVES

The intensive 3-day programme is intelligently adapted to live virtual format imparting a brilliant mix of theoretical concepts, insights from practice, constructive tools and techniques in a highly interactive and engaged elearning environment. The participants get direct access to LUMS faculty and engage with peers through interactive class discussions, simulations, roleplays and experiential group exercises that helps reinforce learning and networking among the group.

PROGRAMME DIRECTORS

JAMSHED HASAN KHAN

Professor, Operations Management PhD, University of Texas at Arlington **Research Interests:**

Productivity; Quality Management; Supply Chain Management; Six Sigma; Project Management; Developing Customer Centric Culture

JAWAD SYED

Professor, SDSB

PhD, Macquarie University Academic FCIPD

Research Interests:

Race & Diversity in Organisations; International HRM; Business Ethics and Organisational Knowledge

TERMS AND CONDITIONS

ADMISSION PROCESS

Applications will be screened with regard to their suitability for the programme. Kindly ensure the submission of your online application by the deadline. Our online application form is available at https://redc.lums.edu.pk/programme-calendar

*Seat in the programme will be reserved on a first-come, first-served basis.

PAYMENT

Payment is due upon receipt of the acceptance email/letter along with the invoice. Please ensure that the payment reaches the office BEFORE the start of the programme. Space in the programme may only be ensured after we receive the fee.

Payment can be made directly through:

- Debit/credit card by visiting https://pay.lums.edu.pk. You can process the payment by selecting REDC payments from the Payment Type Section and entering a valid voucher number and access code mentioned on the voucher. Additional bank charges may apply.
- Cash, Crossed Cheque or Pay Order/Bank Draft made in favor of "Lahore University of Management Sciences" at any United Bank-Limited (UBL) branch against the programme voucher.

Our preferred mode of payment is by debit/credit card and crossed cheque/banker's draft payable to Lahore University of Management Sciences. However, the programme fee can also be paid via bank transfer.

If you wish to dispatch the cheque directly to our office, please send it to:

Manager Marketing Rausing Executive Development Center Lahore University of Management Sciences Opposite Sector 'U', DHA Lahore Cantt Pakistan (+92 42 3560 8243)

* LUMS is a not-for-profit organisation under the Income Tax Ordinance 2001. Accordingly, the income of LUMS is not tax deductible/collectable.

DISCOUNT POLICY

If more than two executives from the same organisation participate (up to a group size of 5 participants), each additional participant after the first two gets a 20% discount on the programme fee.

SUBSTITUTES/TRANSFERS AND REFUNDS

If you are unable to attend a registered programme, we will accept a substitute until 2 working days before the programme. Substitute candidates will be subject to the same selection process as the original one. If you wish to cancel your name from a programme, please notify in writing or on call at least 5 working days before the programme. In case of late cancellation, course fee will be refunded after deducting an application processing fee of PKR 20,000.

It is possible to transfer deposited fee to any open enrolment programme within 3 years. Transfers should be notified at least 5 working days before the programme. In case the participant or sponsoring organisation fails to utilise the funds within 3 years, the deposited fee will be forfeited.

Note: REDC may cancel or postpone a programme due to insufficient enrolment or unforeseen circumstances. In this case, university will refund registration fee but will not be responsible for any other related charges/expenses including cancellation/change charges by airline and travel agencies.

In case of postponement, the fee may be transferred to the rescheduled offering of that programme or any other programme as an alternate to refund. The University reserves the right to make changes in its programme policies and fees at any time.