



LUMS

Rausing Executive
Development Centre

Leadership in Crisis

September 14 - 17, 2021

Suleman Dawood
School of Business

LEADERSHIP IN CRISIS

In the context of COVID-19, organisations across the world are forced to operate in a crisis context, generally comprising remote, virtual and turbulent working environment, which appears to be the new normal for the foreseeable future. Leaders and managers in organisations need to learn specific skills in order to be able to lead and manage their teams effectively during and post-crisis without any adverse implications for employees' well-being, engagement, productivity and organisational performance.

BENEFITS FOR PARTICIPANT

- Develop a critical understanding of issues of crisis leadership and management
- Learn how to develop and manage remote teams in an innovative, collaborative, and responsive manner, particularly in a crisis situation
- Examine and learn from best practices from Pakistani and international organisations

BENEFITS FOR ORGANISATION

- Develop a forte in effectively managing a crisis situation
- Develop skills to lead and manage remote and virtual work and teams
- Achieve better business outcomes through innovations in team leadership and management practices, particularly during a crisis

Programme Date:	September 14 - 17, 2021
Programme Fee:	PKR 150,000
Residential Fee:	PKR 48,000
Venue:	Rausing Executive Development Centre, LUMS

COVERAGE

The 4-day programme will focus on the following objectives:

- How to lead and manage work and teams in a crisis situation and a remote/virtual work environment
- Leadership styles needed to ensure continued engagement and productivity of team members during a crisis or remote working environment
- Issues of work-life balance and communication styles that must be considered to manage remote teams and work
- The need for empathetic leadership during a crisis
- How best to understand and manage behavioural changes in response to the changing nature of work and performance expectations?

The participants will get an opportunity to advance their management and leadership skills through small groups, case discussions, and informal interactions, to explore best practices and new research, share insights, compare experiences, and try out new ideas with academics and practitioners.

WHO SHOULD ATTEND

General managers, experienced executives, unit heads, and senior managers who are required to effectively manage and lead their teams and functions in a crisis situation and a remote/virtual work environment.

PROGRAMME DIRECTORS

JAMSHED HASAN KHAN

Professor

PhD, University of Texas at Arlington

Research Interests:

Productivity; Quality Management; Supply Chain Management; Six Sigma; Project Management; Developing Customer Centric Culture

JAWAD SYED

Professor

PhD, Macquarie University, Australia, Academic FCIPD

Research Interests:

Race and Diversity in Organisations; Leadership; International HRM; Business Ethics and Organisational Knowledge

TERMS AND CONDITIONS

ADMISSION PROCESS

Applications will be screened with regard to their suitability for the programme. Kindly ensure the submission of your online application by the deadline. Our online application form is available at <https://redc.lums.edu.pk/programme-calendar>

**Seat in the programme will be reserved on a first-come, first-served basis.*

PROGRAMME FEE

The fee includes tuition cost, reading material, tea and lunch served during the programme. If you wish to avail accommodation at LUMS, there will be additional fee. It includes accommodation, breakfasts and dinners for the duration of the programme. However, any extra charges such as telephones, extra meals etc. should be paid on departure. You may check-in on the evening preceding the start date of the programme and check out the morning after the programme ends. You are, however, requested to inform us of the time of your arrival and departure.

ACCOMMODATION

We offer single bed accommodation at the Rausing Executive Centre. Each bedroom with attached bathroom is equipped with mini-fridge, writing desk and direct dial STD/ISD telephone and cable TV. All bedrooms at REC are internet-ready. *Please note we do not provide accommodation for drivers accompanying participants.*

PAYMENT

Payment is due upon receipt of the acceptance email/letter along with the invoice. Please ensure that the payment reaches the office BEFORE the start of the programme. Space in the programme may only be ensured after we receive the fee. Payment can be made directly through:

- Debit/credit card by visiting <https://pay.lums.edu.pk>. You can process the payment by selecting REDC payments from the Payment Type Section and entering a valid voucher number and access code mentioned on the voucher. Additional bank charges may apply.
- Cash, Crossed Cheque or Pay Order/Bank Draft made in favor of "Lahore University of Management Sciences" at any United Bank- Limited (UBL) branch against the programme voucher.

However, the programme fee can also be paid via bank transfer. If you wish to dispatch the cheque directly to our office, please send it to:

Manager Marketing
Rausing Executive Development Center
Lahore University of Management Sciences
Opposite Sector 'U', DHA Lahore Cantt Pakistan
(+92 42 3560 8243)

** LUMS is a not-for-profit organisation under the Income Tax Ordinance 2001. Accordingly, the income of LUMS is not tax deductible/collectable.*

DISCOUNT POLICY

If more than two executives from the same organisation participate (up to a group size of 5 participants), each additional participant after the first two gets a 20% discount on the programme fee.

SUBSTITUTES/TRANSFERS AND REFUNDS

If you are unable to attend a registered programme, we will accept a substitute until 2 working days before the programme. Substitute candidates will be subject to the same selection process as the original one. If you wish to cancel your name from a programme, please notify in writing or on call at least 5 working days before the programme. In case of late cancellation, course fee will be refunded after deducting an application processing fee of PKR 40,000.

It is possible to transfer deposited fee to any open enrolment programme within 3 years. Transfers should be notified at least 5 working days before the programme. In case the participant or sponsoring organisation fails to utilise the funds within 3 years, the deposited fee will be forfeited.

Note: REDC may cancel or postpone a programme due to insufficient enrolment or unforeseen circumstances. In this case, university will refund registration fee but will not be responsible for any other related charges/expenses including cancellation/change charges by airline and travel agencies.

In case of postponement, the fee may be transferred to the rescheduled offering of that programme or any other programme as an alternate to refund. The University reserves the right to make changes in its programme policies and fees at any time.