

Orchestrate Performance

MANAGING A BALANCING ACT

Managing across functions has become a delicate balancing act in an ever-changing and uncertain business landscape. The rapidly evolving market and relentless pace of competition in an increasingly digital world make this challenge even more daunting. It no longer suffices for businesses and senior executives to align their vision with the inherent functional strengths. Success hinges on businesses' ability to pre-empt and quickly adapt to the changing environment. To navigate this fast-paced and uncertain terrain, today's general managers must adapt to an innovative mindset, recognise the implications of interconnections between all organisational functions and learn to harness the power of data and technology.

The LUMS Management Development Programme (MDP) is an intensive two-week immersive experience tailored to equip senior executives with the skills and mindset needed to thrive in a dynamic and highly competitive business landscape. By fostering a deeper understanding of how each function contributes to the organisation's overall success, the participants are better prepared to lead and make data-driven decisions.

Ultimately, the programme aims to develop well-rounded leaders who can confidently navigate the challenges of today's uncertain economy and drive their organisations towards continued success.

MDP is designed to develop senior managers, business unit heads, and professionals who aim to have higher management roles. Integrating key disciplines enhances their ability to envision, influence, control, and implement the firm's strategic direction.



PROGRAMME OBJECTIVE

General managers continue to play a critical role in organisational control and performance. They are routinely expected to make complex management decisions across key functions.

The LUMS Management Development Programme (MDP) enables participants to build this integrative perspective. MDP aims to create successful general managers who can leverage their own and their organisations' inherent strengths to deliver results. During the programme, the participants;

- · Acquire conceptual skills to understand business functions and their inter-linkages
- Develop the ability to rethink business functions and lead change at different levels of the organisation
- Understand how industry structures work and evaluate how to create value and profit for your operating unit in a competitive environment
- Develop key value drivers for business performance to achieve long-term growth and sustenance
- Learn best international practices as to how organisations respond to volatility and complexity
- Gain insight into emerging technologies and their application in the context of their businesses
- Understand and harness your leadership capability to lead the organisation effectively
- Gain exposure and insight by interacting with like-minded peers from diverse backgrounds



PROGRAMME CURRICULUM

The MDP curriculum has been designed to impart learning that reinforces functional knowledge and bridges the core management areas of marketing, finance, operations, technology, people management and leadership to create functional synergies.

The programme strongly emphasises participant-centred learning, encompassing diverse pedagogical tools such as case-based teaching, immersive exercises, and simulations that form the foundation for an intellectual and engaging discussion of management theory and practice.

During the programme, participants reside at our purpose-built facility, immersing themselves in a rigorous, real-world learning experience that leads to transformational growth. They gain practical insights and expertise directly applicable to their daily challenges in an increasingly digital world.

HIGHLIGHT OF THE WEEK - ACTIVE LEARNING AND SKILLS SESSIONS

- State-of-the-art business simulations designed to integrate functional and strategic skills to help participants apply what they have learned during the programme.
- Exposure to dynamic industry leaders to gain practical insights and reevaluate your business perspective.
- · Engaging in reflection and review sessions.





KEY THEMES

MARKETING

Key principles in the context of marketing in the digital world such as positioning, segmentation, interactivity, value proposition, effectiveness, impact and brand equity

Importance of data and tools in developing and implementing an effective digital marketing strategy

PEOPLE

Focus on strategic human resource management with particular emphasis on recruiting and retaining a diverse workforce (such as millennials, Gen-Z) in work-from-home and hybrid environments

Strategies for performance management and employee engagement; employee well-being

DIGITAL TRANSFORMATION

Recognise threats and opportunities in an increasingly digital world and implications for B2B/B2C organisations

Articulate the vision for a digitally transformed organisation and strategies for the successful pursuit of this transformation

Develop a digital mindset

SUPPLY CHAIN AND OPERATIONS

Build resilience in supply chain and operations with emphasis on lessons from the COVID and post-COVID era

Implications of digital and hybrid business models in managing supply chains; impact of macroeconomic conditions and implications for sustainability and value in operations and supply chain.

LEADERSHIP

Leadership styles and traits necessary to lead successfully in an increasingly digital world

Communication and personal effectiveness

How to lead and inspire people in uncertain times

STRATEGY

Strategy development and execution

Understand global economic trends, macroeconomic outlook of Pakistan and implications for organisational strategy

INNOVATION

of process, culture, organisation and management in developing an innovative organisation

FINANCE

Managing the financial health of the firm, fundamentals of financial strategy, and use of data and models for improving financial management

Understanding the implications of the new age ("digital") economy on financial models

EMERGING THEMES

Interactive discussions on emerging themes:

Cybersecurity
5G
Blockchain
Machine Learning
Al and ESG



TYPICAL DAY

Each day of the MDP is specifically designed to provide value through unique learning opportunities. The programme opens with a formal dinner an evening earlier and an introductory session by the Programme Directors. A typical day at MDP involves rigorous in-class and outdoor learning and interactive activities:

WELLNESS AND SPORTS

Begin the day with a brisk morning walk, jog around the track, yoga with a fitness trainer or gym workout at the campus sports centre. Afterwards, join peers and faculty for a nutritious morning breakfast

CLASS SESSION I OPENING SESSION

Build the learning context for the 1st half of the day's session

MORNING TEA BREAK

Engage with participants and faculty in the lounge/foyer over a cup of refreshing tea/coffee

INDIVIDUAL PREPARATION AND GROUP DISCUSSION

Explore the depth and breadth of management and real-life business situations by collaborating with fellow executives

CLASS SESSION II

In-depth analysis of a real-world situation. Build perspective and core business acumen through a case study run by LUMS expert faculty

LEARN AND UNWIND

Gather and relax over lunch, interact with peers and faculty both in and out of the classroom

RECREATIONAL REFLECTION ACTIVITY

Post lunch, participate in the "Class Wellness and Physical Training" for quick and effective rejuvenation

CLASS SESSION III

Experiential learning, exercises, group work and interactive lectures

AFTERNOON TEA BREAK

Network and interact on discussion points over tea/coffee in the foyer

CLASS SESSION IV

Gain valuable insights through cases and lectures enriched by faculty's experiences from their extensive industry research and practical consulting experience

ACTIONABLE LEARNING

Alternate between unique perspectives brought in by guest speakers, or apply learning in group projects, or participate in optional evening sports activities. Once a week, get the chance to share reflection through review sessions,

DINNER

Gather at the end of the day for more informal and relaxed interaction with participants and faculty



PROGRAMME ADDITIONAL DIRECTORS FACULTY

Muhammad Adeel Zaffar

Associate Dean of Executive Education, REDC Associate Professor, Information Technology PhD, University of North Carolina-Charlotte

Research Interests:

Business Management; Effective
Use of Technology in Organisations;
Building Innovative Teams and
Organisations; Social Network
Analysis; Design and Deployment of
Data-Driven Decision Support
Systems with Applications in the
Healthcare; Telecommunication
and Construction Industries

Muhammad Abdur Rahman Malik

Associate Professor PhD, Lahore University of Management Sciences

Research Interests:

Creativity; Motivation; Performance Management Systems; Team Building and Leadership

Adnan Zahid

Assistant Professor PhD, CASS Business School, City University

Research Interests:

Status Consumption; Acculturation; Gender; Religion and Consumer Culture

Ehsan ul Haque

Professor Emeritus
PhD, University of Texas at Arlington

Research Interests:

Advertising and Promotion Management; Consumer Behaviour; Marketing Research; Strategy; Franchising

Ghazal Mir Zulfiqar

Associate Professor PhD, University of Massachusetts, Boston

Research Interests:

The Political Economy of Poverty; Gender and Class-Based Inequality

Hassan Rauf

Assistant Professor PhD, North Carolina State University

Research Interests:

Supply Chain Management; Retail Supply Chains; Strategic Sourcing; Vendor Management; Textile and Apparel Value Chains; Supply Chain Risk Management

Moeen Naseer Butt

Assistant Professor PhD, Marketing, Ivey Business School, Western University

Research Interests:

Assessing the Impact of Growth; Governance and Geography of Franchise Systems on their Performance; Franchising; Market Development and Marketing-Finance

Muhammad Luqman Awan

Senior Faculty Member (SDSB)
PhD Scholar, University of Stirling Scotland

Research Interests:

Sales Force Management; Key Account Management; B2B Marketing Strategies; Industrial Marketing; Trade Marketing and Channel Management

Muhammad Shakeel Sadiq Jajja

Associate Professor Post-Doctorate, Stanford University PhD, Lahore University of Management Sciences

Research Interests:

Supply Chain Management; Technology and Innovation in Supply Chain Relationships; Social and Environmental Compliance in Supply Chain Relationships; Operations Management

Ussama Yaqub

Assistant Professor PhD, Rutgers the State University of New Jersey

Research Interests:

Social Media Data Analysis; Including Sentiment and Behavior Analysis; Data Mining and studying the use of Twitter for Campaigning during General Elections

Syed Mubashir Ali

Associate Professor, Finance & Accounting PhD, University of Manchester

Research Interests:

Corporate Finance; Privatisation Policy; Regulation of Utilities; Financial Institutions and Markets and Social Enterprise

Zehra Waheed

Assistant Professor PhD, Heriot-Watt University, Edinburgh

Research Interests:

Relationship between Facilities
Management and its Impact on
Organisational Value Creation and
the Sustainable Management of
the Built Environment.



Amir Naeem
Chief Financial Officer
PPAF

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ORCHESTRATE PERFORMANCE

LEARNING AT REDC

A Novel Gathering of Accomplished Executives

Established in 1995, The Management Development Programme (MDP) has hosted accomplished senior executives and entrepreneurs from leading business groups, multinationals and public sector organisations. During its history of the last thirty years, MDP has been recognised for its transformational effect.

Being a residential programme, the participants have the unique opportunity to share views, network and bond with each other and interact extensively with the LUMS faculty. Executives with diverse backgrounds, cultures and corporate values exchange insights and broaden their management perspectives. MDP is a once-in-a-lifetime opportunity in a participant's career, and those who have experienced it become a part of the elite MDP alumni network.

The Case Method of Teaching is a Special Strength of LUMS

The university is at the forefront of developing and using cases in its various programmes. Cases describe actual business situations and bring into the classroom problems and opportunities faced by practicing managers. The participants analyse problems, evaluate alternatives and recommend appropriate solutions that help decision-making and problem-solving skills. To enrich the learning process, REDC faculty shares its experience and knowledge culled from the latest academic literature and research, as well as insights gained from working with companies as researchers, consultants and board members.

The extensive experience of the faculty in planning and conducting executive programmes ensure an interactive and stimulating classroom experience for you.



SOME PARTICIPANT ORGANISATIONS

Some of the companies that have sponsored MDP participants in the past include:

Al-Baraka Bank Pakistan Limited Bank Al-Habib Limited Al-Meezan Investments Allied Bank Limited Avanceon Limited Atlas Honda Limited Bank Alfalah Limited BASF Pakistan (Private) Limited **Bulleh Shah Packaging Limited** CCL Pharmaceuticals China Mobile Pakistan (CMPak) Complex Kewangan Berhad, Malaysia **CPS** Pakistan Dalda Foods (Private) Limited **Descon Group of Companies DIC Pakistan Limited DP World Engro Fertilizers Limited Engro Foods Limited** Fauji Fertilizer Company Limited Fauji Fertilizer Bin Qasim Limited Favsal Bank Limited General Electric, GE **Ghulam Faruque Group** Global Rubber Industries (Private) Limited Habib Bank Limited Haier Pakistan (Private) Limited Harris Corporation

Hayleys Agro Products, Sri Lanka Hilal Foods Limited Ibrahim Fibres Limited **Lucky Core Industries** ImpTrax Corporation Indus Motor Company Limited Intech Process Automation International Industries Limited International Steels Limited Ismail Industries Limited Jaffer Brothers (Private) Limited Jubilee Life Insurance Company Limited Kay & Emms (Private) Limited K-Électric Limited Kohinoor Textile Mills Limited **KPMG Afghanistan** Muslim Commercial Bank (MCB) Maple Leaf Cement Factory Limited Mari Petroleum Company Limited Martin Dow Marker Limited Meezan Bank Limited Millat Tractors Limited MOL Pakistan Oil & Gas Co.B.V. National Bank of Pakistan NADRA **OLP Financial Services Pakistan Limited** Packages Lanka (Private) Limited Packages Limited Pak-Arab Pipeline Company Limited Pak China Investment Company Limited Pak-Qatar Asset Management Company Limited Pakistan Microfinance Investment Company Pakistan Telecommunication Authority Pakistan Tobacco Company Limited Pakistan State Oil Company Limited Pakistan Security Printing Corporation Panther Tyres Paragon City (Private) Limited Pakistan Seed Limited **Atomic Energy Commission**

Pakistan Telecommunication Company Limited Punjab Beverage Company (Private) Limited Rainbow Textiles LLC Rudolf Pakistan (Private) Limited Rivad Bank Samsons Group of Companies Saffron Pharma Savola Packaging Systems, Saudi Arabia Service Sales Corporation Service Industries Limited Shaigan Pharmaceuticals (Private) Limited Shirazi Trading Company Siemens Pakistan Engineering Silkbank Limited SNL Pakistan (Private) Limited SPEL Sri Lanka Railwavs Standard Chartered Bank State Bank of Pakistan Stylo Shoes (INSIGNIA) Sui Southern GAS Company Limited Systems (Private) Limited Synavos Solutions (Private) Limited Tai Corporation Telenor Pakistan Teradata, Global Consulting Center Thal Engineering The Coca Cola Export Corporation The Bank of Puniab Tri-Pack Films Limited **United Bank Limited** Uch Power (Private) Limited Ufone Unilever Pakistan Limited Unique Food Service Company Warid Telecom Wateen Telecom Limited Wilshire Labs (Private) Limited

ADMISSION CRITERIA

Applicants and/or sponsoring authorities are requested to apply as early as possible. Organisations are encouraged to nominate individuals with a record of accomplishment, demonstrated ability and promise. There are no formal requirements for admission. However, all participants are carefully considered by the admissions committee, which evaluates not only the potential of the participants to benefit from the programme but also their ability to contribute to the learning experience of others. The sponsoring organisation must ensure that:

• The participant is relieved from his/her job for the programme duration

 Assume all programme payments and provide standard coverage for the expenses incurred during the programme

MDP is designed to challenge individuals and their mindset to come out of their comfort zone and approach situations differently.

Omer Zulfiqar

General Manager
Jaffer Brothers Private Limited



ADMISSION PROCESS

To apply to the programme, participants are required to submit an online application form available at our website: http://redc.lums.edu.pk/calendar.php If you require any assistance while applying online, please contact us by:

+92-42-35608119 or 35608243
 rec@lums.edu.pk
 Manager Marketing,
 Rausing Executive Development Centre (REDC)
 LUMS, DHA, Lahore Cantt. 54792 - Pakistan

Please ensure that you complete the online registration by the deadline mentioned on the website.

The Admissions Committee will review the application and recommend participation or otherwise. After the review, a confirmation email along with the payment invoice will be sent to the participants as well as to the sponsoring executive. A seat in the programme is only confirmed once payment has been processed.

THE UNIVERSITY RESERVES THE RIGHT TO MAKE CHANGES IN ITS PROGRAMME POLICIES AND FEES AT ANY TIME.

INVESTMENT

The fee for this two-week residential programme is PKR 1,300,000, which includes tuition costs, reading material, snacks, full-board accommodation and meals served during the programme. However, any extra charges, such as personal calls, extra meals for guests, laundry etc., would need to be paid at check-out. The fee is due upon the receipt of the invoice and it must be submitted through a cheque/bank draft in the name of Lahore University of Management Sciences. Payment should be sent to the mailing address mentioned in the Admission Process.

* LUMS is a non-profit organisation and is exempted from tax deduction/collection under legal provisions of the Income Tax Ordinance 2001.

The fee mentioned above is valid until December 2024. For the most current fee information and details on substitutes, transfers and refunds, please visit our website: https://redc.lums.edu.pk.

DISCOUNT POLICY

If more than two executives from the same organisation participate in this programme, each participant after the first two (up to a group size of five participants) gets a 10% discount on programme fee.





Rausing Executive Development Centre

Rausing Executive Development Centre (REDC)

Suleman Dawood School of Business (SDSB)

Lahore University of Management Sciences (LUMS)

- DHA, Lahore Cantt. 54792, Pakistan
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